

VAMA ECOM B2C - INDIA PRICE

EXPRESS (EXP) & EXPRESS PLUS SHIPPING CARRIERS – Per 500 Gms Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
EXP: BD	Per 0.5kg	42	47	50	66	74	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	13000
EXP: Del	Per 0.5kg	38	55	51	55	64	33	1.5%	₹5	Lower of 5000 or Dec. Val	17000
EXP: EE	Per 0.5kg	34	41	47	52	66	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	4300
EXP: EE UCROS	Per 0.5Kg	34	46	47	57	70	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	22700
EXP: Ek	Per 0.5kg	33	43	49	51	59	38	2.0%	-	Lower of 3000 or Dec. Val	10000
EXP: Xb	Per 0.5kg	29	32	45	51	62	36	1.5%	-	Lower of 3000 or Dec. Val	11000
EXP: FE	Per 0.5Kg	35	58	58	58	58	41	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	5200
EXP: FE PP*	Per 0.5Kg	42	45	56	57	73	NA	NA	-	Lower of 5000 Less Frt or Dec. Val Less Frt	5200
EXP: DZ*	Per 0.5Kg	36	44	57	64	82	43	1.5%	-	Lower of 1500 Less Frt or Dec. Val Less Frt	14000
EXP Plus: DEL*	Per 0.5Kg	69	87	83	87	91	33	1.5%	₹5	Lower of 5000 or Dec. Val	4500
EXP Plus: EE*	Per 0.5kg	81	88	94	99	113	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	3000
EXP Plus: DZ*	Per 0.5Kgs	72	86	100	128	142	43	1.5%	-	Lower of 1500 Less Frt or Dec. Val Less Frt	3000

EXPRESS (EXP) & EXPRESS PLUS SHIPPING CARRIERS – Per 1Kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
EXP: Del1+	Per 1kg	64	100	90	100	118	33	1.5%	₹5	Lower of 5000 or Dec. Val	17000
EXP: Ek1+**	Per 1Kg	55	71	90	94	104	38	2.0%	-	Lower of 3000 or Dec. Val	10000
EXP: FE1+	Per 1Kg	50	70	86	100	119	41	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	5200
EXP Plus: DEL+1*	Per 1Kg	99	135	125	135	145	33	1.5%	₹5	Lower of 5000 or Dec. Val	4500
EXP Plus: EE1+*	Per 1kg	114	132	139	154	182	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	3000

STANDARD (STD) SHIPPING CARRIERS – Per 0.5kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
STD: BD	Per 0.5kg	37	42	44	51	65	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	13000
STD: Del	Per 0.5kg	35	47	44	47	52	33	1.5%	-	Lower of 5000 or Dec. Val	17000
STD: Ek	Per 0.5kg	33	43	44	46	59	38	2.0%	-	Lower of 3000 or Dec. Val	10000
STD: Xb	Per 0.5 kg	29	32	35	40	51	36	1.5%	-	Lower of 3000 or Dec. Val	11000
STD: SFx	Per 0.5kg	31	35	42	47	60	33	1.5%	-	Lower of 5000 or Dec. Val	4500

STANDARD (STD) SHIPPING CARRIERS – Per 1Kg | Upto 2Kgs & Additional 1 Kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
STD: Del1+	Per 1Kg	58	83	79	83	97	33	1.5%	-	Lower of 5000 or Dec. Val	17000
STD: Ek1+	Per 1Kg	55	71	80	84	104	38	2.0%	-	Lower of 3000 or Dec. Val	10000
STD: SFx1+*	Per 1Kg	55	58	74	83	103	33	1.5%	-	Lower of 5000 or Dec. Val	4500
STD: FE2+	Upto 2 Kgs	70	70	70	70	70	41	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	5200
	Add 1 Kg	35	35	35	35	35					
STD: DZ2+*	Upto 2 Kgs	88	116	127	142	162	43	1.5%	-	Lower of 1500 Less Freight or Declared value Less Frt	14000
	Add 1 Kg	43	50	57	70	77					

STANDARD (STD) SHIPPING CARRIERS – Upto 3kgs, 4Kgs, 5kgs & Respective Additional 1Kg Weight Slabs

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
STD: Del3+	Upto 3Kgs	142	219	211	219	261	33	1.5%	-	Lower of 5000 or Dec. Val	17000
	Add 1Kg	34	49	47	49	56					
STD: EE3+	Upto 3Kgs	114	128	144	159	174	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	4300
	Add 1 Kg	42	45	50	55	61					
STD: EE3+ UC	Upto 3Kgs	114	139	144	170	185	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	9000
	Add 1 Kg	42	48	50	57	63					
STD: EE3+ ROS	Upto 3Kgs	114	156	144	186	202	38	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	27000
	Add 1 Kg	42	53	50	63	68					
STD: Xb3+*	Upto 3kgs	107	114	137	159	208	36	1.5%	-	Lower of 3000 or Dec. Val	11000
	Add 1Kg	26	24	41	46	51					
STD: Xb4+*	Upto 4Kgs	123	129	168	196	245	36	1.5%	-	Lower of 3000 or Dec. Val	11000
	Add 1Kg	31	29	35	38	41					
STD: Xb5+*	Upto 5Kgs	145	148	194	222	277	36	1.5%	-	Lower of 3000 or Dec. Val	11000
	Add 1 Kg	24	27	31	34	41					

STANDARD (STD) SHIPPING CARRIERS – 10kgs & Additional 1Kg Weight Slabs

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
STD: Xb10+*	Upto 10Kgs	210	240	220	290	300	NA	NA	-	Lower of 10000 or Dec. Val	4500
	Add 1Kg	21	24	22	29	30					
STD: FE10+	Upto 10 Kgs	210	240	260	280	300	41	1.5%	-	Lower of 5000 Less Frt or Dec. Val Less Frt	5200
	Add 1 Kg	21	24	26	28	30					
STD: DZ10+*	Upto 10 Kgs	270	300	340	370	400	43	1.5%	-	Lower of 1500 Less Frt or Dec. Val Less Frt	14000
	Add 1 Kg	27	30	34	37	40					

REVERSE (Rev) WITHOUT QUALITY CHECK CARRIERS – Per 0.5kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
Rev: EXP BD*	Per 0.5 kg	79	84	87	103	111	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	13000
Rev: STD BD*	Per 0.5kg	74	79	81	88	102	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	13000
Rev: EXP Del	Per 0.5kg	52	87	75	87	103	-	-	₹5	Lower of 2000 or 50% of Dec. Val	15000
Rev: STD Del*	Per 0.5kg	47	77	68	77	91	-	-	-	Lower of 2000 or 50% of Dec. Val	15000
Rev: EXP EE*	Per 0.5kg	61	68	74	79	93	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	4300
Rev: EXP EE UCROS*	Per 0.5kg	61	73	74	84	98	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	22700
Rev: EXP Xb*	Per 0.5 kg	40	42	64	74	94	-	-	-	Lower of 1000 or 50% of Dec. Val	11000
Rev: STD Xb*	Per 0.5 kg	40	42	49	58	74	-	-	-	Lower of 1000 or 50% of Dec. Val	11000
Rev: STD SFx	Per 0.5 kg	51	57	62	71	No Service	-	-	-	Lower of 5000 or 50% of Dec. Val	4500

REVERSE (Rev) WITHOUT QUALITY CHECK CARRIERS – Per 1kg | Upto 3Kgs & Additional 1Kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
Rev: EXP BD1+*	Per 1Kg	116	126	132	165	181	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	13000
Rev: STD BD1+*	Per 1Kg	107	116	121	135	163	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	13000
Rev: EXP Del1+	Per 1Kg	88	153	131	153	180	-	-	₹5	Lower of 2000 or 50% of Dec. Val	15000
Rev: STD Del1+*	Per 1Kg	80	137	119	137	162	-	-	-	Lower of 2000 or 50% of Dec. Val	15000
Rev: STD SFx1+*	Per 1Kg	78	84	93	106	No Service	-	-	-	Lower of 5000 or 50% of Dec. Val	4500
Rev: EXP EE1+*	Per 1Kg	91	104	116	126	154	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	4300
Rev: EXP EE1+ UCROS*	Per 1Kg	91	114	116	136	164	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	22700
Rev: STD EE3+*	Upto 3Kgs	142	156	172	187	202	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	4300
	Add 1Kg	44	48	53	58	64					
Rev: STD EE3+ UC*	Upto 3Kgs	142	167	172	198	213	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	9000
	Add 1Kg	44	51	53	60	66					
Rev: STD EE3+ ROS*	Upto 3Kgs	142	184	172	214	230	-	-	-	Lower of 5000 Less Frt or 50% of Dec. Val Less Frt	27000
	Add 1Kg	44	56	53	66	71					

REVERSE QC (Rev QC) WITH QUALITY CHECK CARRIERS – Per 0.5kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
Rev QC: EXP BD	Per 0.5Kg	84	89	92	108	116	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	10000
Rev QC: STD BD*	Per 0.5Kg	79	84	86	93	107	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	10000
Rev QC: EXP EE*	Per 0.5Kg	101	108	114	119	133	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	4300
Rev QC: EXP EE UCROS*	Per 0.5Kg	101	113	114	124	138	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	22700

REVERSE QC (Rev QC) WITH QUALITY CHECK CARRIERS – Per 0.5kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
Rev QC: EXP Del	Per 0.5Kg	74	92	88	92	97	-	-	₹5	Lower of 5000 or Dec. Val	15000
Rev QC: STD Del*	Per 0.5Kg	72	84	81	84	91	-	-	-	Lower of 5000 or Dec. Val	15000
Rev QC: STD Ek*	Per 0.5Kg	90	98	99	101	114	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: EXP Xb*	Per 0.5Kg	95	96	119	129	149	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: STD Xb*	Per 0.5Kg	95	96	104	113	129	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: STD SFx	Per 0.5KG	61	67	73	81	No Service	-	-	-	Lower of 5000 or Dec. Val	5000

REVERSE QC (Rev QC) WITH QUALITY CHECK CARRIERS – Per 1kg Weight Slab

Service: Carrier	Per Unit Rate	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations	COD Min	COD %	SC% ***	Maximum Liability ****	Pin Codes
Rev QC: EXP BD1+*	Per 1Kg	123	133	139	172	188	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	10000
Rev QC: STD BD1+*	Per 1Kg	114	123	128	142	170	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	10000
Rev QC: EXP Del1+*	Per 1Kg	103	139	129	139	149	-	-	₹5	Lower of 5000 or Dec. Val	15000
Rev QC: STD Del1+*	Per 1Kg	98	123	119	123	138	-	-	-	Lower of 5000 or Dec. Val	15000
Rev QC: EXP EE1+*	Per 1Kg	133	146	158	168	196	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	4300
Rev QC: EXP EE1+ UCROS*	Per 1Kg	133	156	158	178	206	-	-	-	Lower of 5000 Less Frt or Dec. Val Less Frt	22700
Rev QC: EXP Xb1+*	Per 1Kg	130	133	176	194	230	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: STD Xb1+*	Per 1Kg	130	133	149	166	199	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: STD Ek1+*	Per 1Kg	113	129	138	142	162	-	-	-	Lower of 3000 or Dec. Val	5000
Rev QC: STD SFx1+*	Per 1Kg	90	96	105	118	No Service	-	-	-	Lower of 5000 or Dec. Val	5000

Carrier & Zone Wise TAT Matrix in Approximate Days post Pick-Up: Day 0+ | Approx. RTO & Rev TATs 1.5X Longer than Forward TAT

Service	Intra City	Intra State	Metro to Metro	Rest of India	Special Destinations
EXP Plus: Del, EE, Dz	1-2	1-3	1-3	2-6	4-8
EXP: BD, FE	1-2	2-6	2-4	5-8	6-10
EXP: Del, EE	1-2	2-6	2-5	5-9	6-12
EXP: Ek, XB, SFx, Dz	1-2	3-7	2-6	5-9	6-15
STD: BD, FE	1-2	2-6	4-6	5-10	8-15
STD: Del, EE	1-2	2-6	4-7	5-11	8-15
STD: Ek, XB, SFx, Dz	1-2	3-7	4-8	6-12	10-18
RTO, Rev & Rev QC: BD	2-4	3-7	4-9	6-12	11-16
RTO, Rev & Rev QC: Del, EE	2-4	3-7	4-9	6-13	11-16
RTO, Rev & Rev QC: Ek, XB, SFx, Dz	2-4	3-7	4-10	6-14	11-20

Service	Metro Cities	Special Destinations
Bluedart	Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad, Kolkata, Mumbai	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
Delhivery	Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	North East States, Jammu & Kashmir, Ladakh, Kerala, Himachal Pradesh, Uttarakhand, Andaman & Nicobar Islands, Lakshadweep Islands
Ecom Express	Bengaluru, Chennai, Delhi, Kolkata, Mumbai	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
Ekart	Ahmedabad, Bengaluru, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
FedEx	Ahmedabad Bengaluru, Chennai, Delhi, Hyderabad, Kolkata, Mumbai, Pune	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
Xpressbees	Bengaluru, Chennai, Delhi, Hyderabad, Kolkata, Mumbai	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
ShadowFax	Bengaluru, Chennai, Delhi, Kolkata, Mumbai	North East States, Jammu & Kashmir, Ladakh, Kerala, Andaman & Nicobar Islands, Lakshadweep Islands
DotZot - DTDC	Bengaluru, Chennai, Delhi, Kolkata, Mumbai	North East States, Jammu & Kashmir, Ladakh, Andaman & Nicobar Islands, Lakshadweep Islands

North East States constitutes the states of Arunachal Pradesh, Assam, Manipur, Meghalaya, Mizoram, Nagaland, Sikkim, Tripura

Additional Terms	
Change in rates or surcharges	Vamaship shall change / increase applicable freight charges and/or COD charges and/or FSC and/or SC or FSC and/or any standard charges / levies by sending a notification. These changes could be temporary or permanent in nature and shall be applicable on immediate basis from the date & time of notification. These changes are dependent on changes by the carrier (including charges in any form not defined in this pricing sheet.) Typically these changes arise due to change in Fuel Charges in India or Globally or any change in operational cost structure of the carrier or Vamaship.
Carrier Names	BD: Bluedart BD1+: Bluedart Min Ch. Wt. 1Kg Del: Delhivery Del1+: Delhivery Min Ch. Wt. 1Kg Del3+: Delhivery Min Ch. Wt. 3Kgs EE: Ecom Express EE UCROS: Ecom Express Up Country & Rest Of State EE UC: Ecom Express Up Country EE ROS: Ecom Express ROS EE1+: Ecom Express Min Ch. Wt. 1Kg EE3+: Ecom Express Min Ch. Wt. 3Kgs Xb: Xpressbees Xb1+: Xpressbees Min Ch. Wt. 1 Kg Xb3+: Xpressbees Min Ch. Wt. 3 Kgs Xb4+: Xpressbees Min Ch. Wt. 4 Kgs. Xb5+: Xpressbees Min Ch. Wt. 5 Kgs. Xb10+: Xpressbees Min Ch. Wt. 10 Kgs Ek: Ekart Ek1+: Ekart Min Ch. Wt. 1kg SF: Shadowfax SF1+: Shadowfax Min Ch. Wt. 1 Kg FE: FedEx FE PP: FedEx Prepaid Only (Product Value less than INR 5000) FE1+: FedEx Min Ch. Wt. 1Kg FE2+: FedEx Min Ch. Wt. 2Kgs FE10+: FedEx Min Ch. Wt. 10Kgs DZ: Dot Zot DZ2+: Dot Zot Min Ch. Wt. 2kgs DZ5+: Dot Zot Min Ch. Wt. 5Kgs DZ10+: Dot Zot Min Ch. Wt. 10Kgs
Abbreviations	EXP: Express Service – Movement combination of Air & Surface STD: Standard Service – Surface Movement Rev: Reverse pick up without quality Check Rev QC: Reverse pick up with quality check RTO: Return to Origin Min: Minimum Per: For every weight Slab Add: Additional for every weight Slab – 2 nd Slab onwards Upto: Slab 1 of weight Plus: Faster delivery Premium: Premium Delivery (Faster than Plus) Ch. Wt.: Chargeable Weight Pin Codes: Approximate serviceability of respective carrier *** SC: Any form of Surcharge, including but not limited to fuel surcharge, emergency surcharge, COVID surcharge, etc. Could be temporary or permanent in nature. Would reflect in account panel within Login>Settings>Pricing>Fuel Surcharge Fr: Freight Charges Dec. Val: Declared Value
Return to Origin Shipments (RTO)	Charged Additional and the freight rates for RTO are same as forward. Applicable on RTO Initiation
COD - Cash on Delivery	As per rate table, higher of Minimum and % of COD Value. Pay-out is business days between Monday to Friday. Payment is processed on receipt of payment from the carrier. Each carrier follows a different COD pay-out cycle. COD will be on hold or adjusted against negative wallet balance (Outstanding payment). COD Payment made by Consignee through credit card / debit card / wallet at Point of Sale (POS) will Attract Additional Charge (in addition to COD charge) of INR 40 Per Shipment or 2% of Payment Value. Applicable on Delhivery, Ecom Express, Ekart, Bluedart, Xpressbees, Shadowfax, FedEx, DotZot
Carrier wise COD Remittance Frequency	The remittance frequency of most carriers remain constant and there could be changes that could arise based on operational conditions of the carrier. Any delay in COD is attributed to delays from the carrier, frequency of cash pick up service from destination branch availed by carrier from Cash Management Service (CMS) Provider. Most metro cities & tier 1 cities, the remittance is faster. For remaining cities, there could be some delays. Terms & Conditions of the Agreement will be applicable. Vamaship shall not be liable for any delays in COD by the carrier. Vamaship is in negotiation with most carriers to move to a daily remittance frequency. As and when the changes are made by the carrier, it will be extended to the customer. Below is the current approximate remittance frequency of carriers: (1) Twice a week on Delivered + 4 (D+4) days basis: Delhivery, Ecom Express, Bluedart, Shadowfax (2) Daily remittance, Monday to Friday, Delivered + 4 Days basis: Xpressbees, FedEx, Ekart (3) Once a week on Delivered + 5 Days basis: Dot Zot (DTDC)
Volumetric Divisor	For All EXP, EXP Plus, Rev & Rev QC carriers: 5000 For STD: FedEx & Xpressbees: 4500 (OR CFT 6); Bluedart, Ekart, Delhivery: 5000; DTDC: 4750 (or CFT 5.69)
Chargeable Weight	Higher of gross weight of shipment or volume weight (dimension weight), whichever is higher. Gross weight is the weight reading on a weighing scale or a WDL machine or a Sorter Machine. When the Dimensions of the shipment package is measured in centimetres (cms), volume weight for a service on a carrier is calculated as (Length (L) * Breadth (B) * Height (H)) / Volumetric Divisor. Every carrier samples some shipments to measure the dimension & weight within their network, and charge based on the measured weight based on details captured by the WDL machines or Sorter machines or at the time of sampling of shipments. Customer to ensure correct weight is used to book the shipment to avoid penalties as per the terms of agreement. All disputes on chargeable weight to be raised from the system. Ensure photographs of the package while measuring dimension & weight is uploaded along with weblinks of product listed on marketplace or websites at the time of raising weight dispute. Chargeable weight as per Sorter image provided by any carrier will be final. Providing sorter image by a carrier is not mandatory and a carrier is not liable to share sorter image. It is shared on best effort basis. Carriers decision is final on the applicable chargeable weight of the shipment and the customer agrees to pay the charges so levied.
VCHC – Valuable Cargo Handling Charge	Higher of INR 100 or 1% of Declared Value Per Airway Bill Applicable on products valuing greater than INR 5000 per Kg Applicable on Ecom Express. For any other carrier, will be advised or shown against the booking / invoice. Any VCHC charge levied by carrier on account of shipments containing any form of precious metals or precious stone will attract VCHC charge of Min 100 or 1% of Shipment Value
Address Correction Charge	Higher of INR 100 or INR 50 per 500 Gms
Freight on Value (FOV) - Owners Risk	Subject to specific Service Provider Higher of INR 200 or 1% of Invoice Value. Applicable on shipments containing valuable products, products containing precious metal & precious stone.
*** Max Liability For Lost / Damage and other Risk Clauses	1. Exp, Std, Rev & Rev QC - Lower of % of Declared Value (also known as lesser of % of Invoice Value OR % of Product Value OR % of Cost of Reconstruction OR % of Cost of Replacement OR % of COD Collectable Value) OR Maximum liability as per carrier assigned to shipment for respective service type. 2. Issuance of Certificate of Fact (COF) is subject to discretion of the carrier. For insured shipments, COF

Additional Terms

	<p>will be issued by the carrier for accepted claims. No credit notes are issued or cash debits are accepted, where COF is issued. FIR is at the discretion of the carrier. FIR is not mandatorily provided for any claim. DTDC does not issue any COF or FIR for accepted lost or damaged claim.</p> <p>3. Transit insurance of shipment is the responsibility of shipper.</p> <p>4. No claim or request shall be admitted or accepted towards: (a) Damaged of products within the package, i.e., (Internal damage) in transit or highlighted post post-delivery, whether to the knowledge of the carrier or unknown; (b) Any lost or damage claim towards shipments delivered on clean proof of delivery (POD), i.e. no remark is mentioned by the receiver of the shipment; (c) lost, missing & damage of shipment if raised after 48 hours of delivery of shipments as per tracking status of Vamaship or Carrier; (d) damage to fragile, liquid, valuable, perishable, restricted, prohibited shipments and shipments handed over without pasting the shipping label or shipment handed over on manual AWB to the carrier; (e) lost or damage to shipments containing or made of valuable metal, precious stones, restricted products, prohibited products and perishable products and shipments handed over without pasting the shipping label or shipment handed over on manual AWB to the carrier ; (f) reverse pick up of damaged, used, old & fragile product and towards quality & condition of reverse delivered shipments; (g) external condition of the package or internal condition of the product, whether to the knowledge of the carrier unknown; (h) shipment delivery status and providing proof of delivery (POD), if request is raised after 48 hours of delivery of shipments; (i) Getting the damaged shipment delivered to consignee or returned back to the origin is not a guaranteed service and is at the discretion of the carrier and subject to transportability of the shipment; (j) Providing images of damaged shipment is at the discretion of the carrier and subject to feasibility, (k) Shipment handed over to the carrier without pasting the shipping label, (l) Shipment handed over to the field executive of the carrier without getting an acknowledgement on the manifest from the field executive. The Acknowledgement to contain Full Name, Carrier Name, Date of Pick up, Mobile NO, ID type & NO, Count of shipments picked, (m) any shipment claimed to be picked greater than earlier of 48 hours or 2 days, where tracking status is showing any of the unpicked status, (n) return of any undelivered shipment to the origin address or the return address as per booking for whatsoever reason of the carrier.</p> <p>5. A carrier shall not pass any claim towards shipment damaged in transit, attributable to the quality, type & condition of package and it ability to withstand transit pressure</p> <p>6. Compliance with any statutory body and coordination and/or liaisoning and/or visitation and/or penalty is the responsibility and liability of the Shipper / Merchant / Customer for shipments booked on Vamaship and picked by assigned carrier (Service Provider).</p> <p>7. Addressing consignee related complaints, escalation, fraud, misbehaviour, forcible snatching of shipment from delivery executive is the responsibility & liability of the shipper. Carrier at its discretion and on advise of Vamaship, without any requirement of consent from the Shipper / Merchant / Customer / Vamaship (a) shall deliver the shipment as a prepaid order and for such shipments, Vamaship or the carrier is not liable towards remitting any cash on delivery (COD), OR (b) return cash collected from the consignee and 'as is' seal the open shipment and deliver back to the RTO address, without any liability on Vamaship or the carrier towards loss of sale or damage to the shipment or condition of the product or shipment so returned (RTO Delivered).</p>
GST and Other Taxes & Duties	Chargeable as Per Government Regulation
Handling Charges	INR 2000 for Single Piece weighing >= 30 Kgs or product is non stackable.
Weight & Dimension Limits on Carrier – Service Type	<ol style="list-style-type: none"> 1. A Single Package to not weigh more than 20 Kgs for easy handling 2. STD: Ekart Service – Maximum Weight that will be picked is Gross Weight 12Kgs & Volume Weight 20Kgs. Also, for any package, the dimension of any side should not exceed 75 cms and the dimension of 2nd side to not exceed 55 cms 3. STD: Ecom Express – Maximum weight that will be picked is 30 Kgs 4. FedEx – For Single piece > 100 Kgs, Heavy Weight Surcharge of Higher of INR 3000 or INR 30 Per Kg 5. EXP: Xpressbees – Maximum weight that will be picked is 8 Kgs. 6. Any single side should not be greater than 120 Cms for all carriers. 7. Girth Charges applicable if 419>L+2H+2B>330cms. Girth Charges: Higher of INR 3000 or INR 30 per Kg 8. All the packages should be stackable. Non Stackable commercials shall be billed if dispatched.
Holiday Delivery Charge	Higher of INR 1600 or INR 25 Per Kg.
Out of Delivery Area (ODA)	Higher of INR 1000 or INR 20 Per Kg, based on carrier's serviceability
Out of Pick up Area (OPA)	Higher of INR 1000 or INR 20 Per Kg, based on carrier's serviceability
Agreement Terms	(1) Terms & Conditions: https://www.vamaship.com/terms-conditions (2) Privacy Policy: https://www.vamaship.com/privacy-policy (3) Disclaimer: https://www.vamaship.com/disclaimer (4) Carriers Conditions of Carriage – As per terms & conditions on Carriers website.
Support FAQs	The content may change from time to time. Customer is responsible to check and be updated on solutions for shipping. Any changes in the URL will be communicated. The current support links are: (1) http://help.vamaship.com/support/solutions (2) https://techemails.gitbook.io/vamaship/faqs-on-shipping